



## **CUSTOMER AND MEMBER RELATIONS ASSISTANT**

One of Ireland's most innovative media and digital start-ups is looking for a new customer service and member relations assistant.

One Big Switch is a consumer network with nearly 100,000 members in Ireland, backed by some of Ireland's leading entrepreneurs and media companies.

We work with mainstream media partners to run People Power campaigns that unlock group discounts and save Irish households money on their bills.

One Big Switch needs a self-starting, customer-focused individual with an outgoing, friendly personality, confident computer skills and the motivation to excel.

- You'll help consumers understand our special offers, represent their interests to providers and show them how to use One Big Switch to save some money.
- You'll be willing to learn quickly and become an expert in household bills such as energy and insurance.
- You'll be good with people and a natural problem solver.
- You'll work well as part of a small, dynamic team and you'll be willing to tackle whatever challenge comes your way.
- You might have studied communications or be looking for a start in a new media business, or you might just be looking to work in a fastmoving, innovative start-up environment.
- If this sounds like you, email [david@onebigswitch.com](mailto:david@onebigswitch.com) with a CV and cover letter ASAP.
- **Contact Name:** David Liston
- **Contact Email:** [david@onebigswitch.com](mailto:david@onebigswitch.com)